

TERMS AND CONDITIONS:

MCB Artistry does not recommend Permanent Makeup or Microblading if a client suffers from any of the following conditions:

- Pregnancy;
- Epilepsy (Absence Seizures, Convulsive Seizures, and/or Atonic Seizures);
- Hepatitis (Hepatitis A, B, C, D and/or E);
- Herpes / infectious diseases / fever;
- Haemophilia;
- Use of blood thinners (Anticoagulants and/or Antiplatelets);
- Heart condition or circulatory problems (Coronary Artery Disease, Congenital Heart Defects, Arrhythmia, Dilated Cardiomyopathy, Myocardial Infarction, Heart Failure, Hypertrophic Cardiomyopathy, Mitral Valve Regurgitation, Mitral Valve Prolapse, Aortic Stenosis) – the aforementioned diseases are not an exhaustive list and any other heart condition or circulatory must be disclosed to MCB Artistry and/or its technicians as well as the use of a Pacemaker;
- Diabetes (Type 1 and/or 2);
- Auto-immune diseases (Rheumatoid arthritis, rheumatoid arthritis, lupus erythematosus (lupus), Inflammatory bowel disease (IBD), Multiple sclerosis (MS), Type 1 diabetes mellitus, Guillain-Barre syndrome, Chronic inflammatory demyelinating polyneuropathy, Psoriasis, Graves' disease, Hashimoto's thyroiditis, Myasthenia gravis, Vasculitis) – the aforementioned diseases are not an exhaustive list and any other heart condition or circulatory must be disclosed to MCB Artistry and/or its technicians;
- Use of caffeine, drugs, alcohol or medication such as aspirin 3 hours prior procedure;
- Surgery in the last 14 days, irradiated or otherwise treated medically;
- Aesthetic procedures in the last three weeks; and/or
- Please discuss if you have any skin condition, allergies or if you are using any medication to ensure Eyebrow Embroidery will be suited for you.

Although MCB Artistry and its technicians endeavour to provide service of professional quality, the desired results cannot be guaranteed by MCB Artistry and/or its technicians.

• The results of the procedure are dependant on a variety of factors including but limited to the following:

- o The quality of your skin;
- o UV light exposure; and/or
- o Skin conditions including but not limited to eczema and acne dermatitis.

MCB Artistry and/or its technicians will not provide eyebrow embroidery where acne, skin eruptions, moles, eczema, irritated skin is visible on the desired area of embroidery.

The following must be avoided to allow for the full healing and maximise results:

- Swimming;
- Sauna;
- Sun beds;
- Peeling and/or rejuvenating treatments;
- Excessive perspiration;
- Sunbathing;
- Exfoliating;
- Any activity like touching the area with your hands for 7 days.

Booking Policy Terms:

- By booking and paying for an appointment with MCB Artistry you have read and understand as well as agree to the Terms and Conditions as listed above.
- By agreeing to the above Terms and Conditions, the customer warrants that he/she understands the contents.
- By agreeing to the Terms and Conditions as mentioned, the customer indemnifies MCB Artistry and/or its technicians for any damages and/or liabilities as a result of the treatment and/or procedure.
- The receipt is your appointment slip and must be presented upon arrival. This contains the amount paid, the date and time of your booking that was issued to you at the time of making your appointment. If you

paid by PayPal or Internet banking, there is a traceable email and banking link to verify payment and this is your receipt.

- Appointments are made according to slots available on www.MCBartistry.com or please call me Marthinus, at +27606362710 directly.
- A non-refundable, payment of 500.00 ZAR (Eyebrow Embroidery), 500.00 ZAR (Eyeliner Embroidery), 50% (For all other services as quoted) is payable to secure the reservation slot upon confirmation of your appointment by PayPal or EFT.
- Minimum of 24 hours' notice needs to be given if you need to change an appointment time, or date.
- If the 24 hours' notice has been given when changing your appointment details, your payment is held in credit for 3 months.
- The Touch Up appointment is due not later than 4-6 weeks- time after the first appointment. If the client miss, cancel or do not make an alternative arrangement to have the touch-up done in the given time (in writing), a 1800.00 ZAR (Eyebrow Embroidery), 1800.00 ZAR (Eyeliner Embroidery) touch up fee will be applicable.
- Please arrive 15 minutes before your appointment to discuss and sign the consent form.
- Clients agree to being photographed by a MCB Artistry agent. Photos will be used for portfolio purposes. and social media posts.
- No refunds.
- MCB Artistry and its owner/employees/partners do not take any responsibility for any loss or damages during, and post the services rendered whatsoever as a result of a non- disclosure of any medical conditions mentioned herein.
- MCB Artistry and its/owner/partners do not take and/or accept responsibility for any loss or damage during and post the services rendered whatsoever as a result of non-compliance with the post-treatment guidelines.

How to Pay and Terms of Payment:

- Payments are payable with PayPal, EFT, Card, Geo Payment and cash after the appointment, to settle the outstanding balance in full (PayPal payments are in USD as PayPal do not accept ZAR as yet). Payments by EFT or Cash prior an appointment, can be arranged on request.
- All prices and service fees are subject to change without prior notice.